

# The Credit Solutions Conference 2020

Providing Insights, Innovation  
and Inspiration



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# Agenda

## Monday, 7 December 2020

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|---|---------------|---|--|
| 1 | 10:00 - 11:00 | <b>An Economic outlook for 2021</b><br>Host: Declan Curry | Host Declan Curry (former BBC business correspondent) puts a panel of leading economists to the challenge of predicting how 2021 will play out. The winners, the losers and the challenges businesses will face. After a year of turmoil and unprecedented change, how will the world economy react? |
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## Tuesday, 8 December 2020

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| 1 | 10:00 - 11:00 | <b>US Election Results - what does this mean for the UK?</b>               | We bring back our panel of economists to delve further into the US election results and how they could impact the UK, and the rest of the globe.  |
| 2 | 11:30 - 12:30 | <b>Funding and Liquidity in 2021</b><br>Host: Alice Black                  | We've pulled together a panel of experts from a variety of different funders to discuss how businesses access to funding has been affected by the pandemic and what challenges businesses face when looking for liquidity in 2021 and beyond. |
| 3 | 13:00 - 14:00 | <b>Justin Hughes - Making decisions under pressure</b><br>Host: Ian Leslie | Justin Hughes former Red Arrows pilot talks about making decisions under pressure and how best to cope under those circumstances.   |

# Agenda

Wednesday, 9 December 2020

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- 1 10:00 - 11:00    **Brexit discussion panel**    Our economists come back for one final session, this one is a deep dive into the multitude of different impacts created by Brexit. As we hurtle towards December 31st how will everything play out?
- 2 11:30 - 12:30    **Exporting in 2021.**    A panel of 5 experts will discuss exporting in a pandemic world, as well as the complications added with Brexit.  
**Hosted by Aon's Susan Ross MBE**  
Host: Susan Ross
- 3 13:00 - 14:00    **Judging risk? Has businesses outlook to risk changed?**    COVID-19's massive impact on supply chains and revenues have raised many questions about business planning. Our panel looks at whether or not the pandemic has changed the way businesses will approach risk both for credit management and holistically.  
Host: Ian Leslie

# Agenda

Thursday, 10 December 2020

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| 1 | 10:00 - 11:00 | <b>Technology and the world of credit management</b>             | Technology has a role to play in the post pandemic future. We look at how technology has benefitted the credit management industry and where it needs to do more.                  |
| 2 | 11:30 - 12:30 | <b>Welcome to the new office of the 20's</b><br>Host: Ian Leslie | In 2019 the office died. Long live the new office, a mixture of home working and beyond. Our expert Ian Ellison looks at what an office in the year 2021 and beyond may look like. |
| 3 | 13:00 - 14:00 | <b>How Rugby tackled Covid</b><br>Host: Ian Leslie               | Former Ireland International Rugby Player, Conor O'Shea, speaks about the new normal and how the RFU has coped during COVID-19.  |

## About Aon

Aon plc (NYSE:AON) is a leading global professional services firm providing a broad range of risk, retirement and health solutions. Our 50,000 colleagues in 120 countries empower results for clients by using proprietary data and analytics to deliver insights that reduce volatility and improve performance.

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